Stay on top of your business messaging

Sinch MessageMedia solutions easily create relevant, engaging, and timely messaging experiences for your customers.

Why SMS?

Reach anyone with a mobile device

90% of Australian consumers check their phones within 20 minutes of waking up, and 1/4 check their notifications within one minute of receiving a text.

Increased customer engagement

50% of consumers say they'd like to text a business back about appointments, customer service, and shipments.

Efficient and personalised communication

26% of customers expect immediate responses, and 50% ignore non-personalised messages.

Why Sinch MessageMedia?

Best-in-class platform

Easy-to-use web SMS portal.
No software to install.

Tier 1 security feature keeps your data safe.

Proven and trusted expertise

20+ years of industry experience.
Over 65,000 customers globally across all brands.

420+ million messages sent monthly.

Most connected partner

Access to SMS, MMS, and mobile landing pages.

Direct links to carriers.
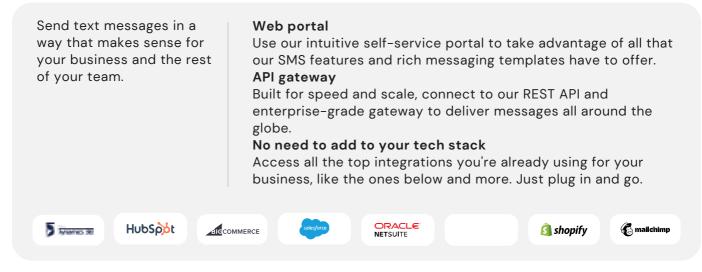Integrated into over 85 leading software systems.

24/7 customer support

Free phone support.

Global team available for 24/7 live chat and email support.
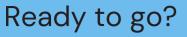
Experts who understand your needs.

Choose your platform

Send text messages in a way that makes sense for your business and the rest of your team.

Web portal
Use our intuitive self-service portal to take advantage of all that our SMS features and rich messaging templates have to offer.

API gateway
Built for speed and scale, connect to our REST API and enterprise-grade gateway to deliver messages all around the globe.

No need to add to your tech stack
Access all the top integrations you're already using for your business, like the ones below and more. Just plug in and go.

Dynamics 365   HubSpot   BIGCOMMERCE   salesforce   ORACLE NETSUITE   shopify   mailchimp

Save time, extend your reach, and improve business.

Appointment reminders
Automate reminders and confirmations to reduce no-shows and last-minute cancellations.

Mass alerts & notifications
Keep your contacts updated when it matters most with text broadcasts in emergencies.

Feedback & surveys
Improve your business with customer feedback via surveys and proactively respond to customer issues.

Events
Create memorable events that run smoothly when you coordinate attendees and staff using text messages.

Sales engagement
Turn prospects into sales, nurturing leads with integrated conversational text messaging.

Billing and payments
Get paid on time when you send text reminders for upcoming bills and overdue payments.

Customer support
Enhance your end-to-end customer experience with conversational text messaging.

Marketing campaigns
Text campaigns help drive sales, retain existing customers, and grow your database.

Two-factor authentication
Protect your business and your customers' sensitive data by enabling text-based 2FA.

Delivery tracking
Ensure your supply chain is up-to-date and improve customer experience with package tracking updates.

It's proven

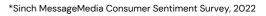*"it allows us to reach more customers, which creates better connections and engagement for our campaigns"*

Mariano Favia, Vinomofo

*Sinch MessageMedia Consumer Sentiment Survey, 2022

Ready to go?

Great news, you can try all this and more for free, right now. Scan the code opposite to book a chat

Get Started

messagemedia.com