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Sympac is pleased to be partnering with Till to offer more value added services to IHG Stores. Through this partnership your store can gain the following key benefits:

- Accept payments any way you want.
- Connecting your existing platforms into a single all-powerful backend.
- Speedier transactions.
- Debtors (Customers) can register their cards to allow store-initiated payments of their monthly statements!
- No hassles & Total security.



Here are the steps to show how easy it is for

1. Customers with Accounts can register their CARD to allow for store-initiated payments of their monthly statement!
2. Those who haven't or don't wish to yet enroll can be easily sent a link that will allow them to pay their account balance

Debtors Dashboard – open and load outstanding Debtors

- **Refresh Till Status** to connect to the **syngateway** platform.
- **Select** those that you want to send a registration email to. (Defaults to those with statement email addresses available).
- Press **Process Select**

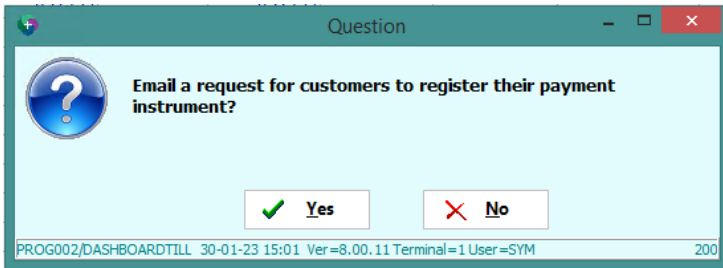
Sel	Account	Name	Stop Credit	Balance	Owing	Current	30 Days	60 Days	90+ Days	Unallocated	Forward Due	Last Receipt	Amount	Till Status	Credit Limit
<input checked="" type="checkbox"/>	001036	ALYSA PRESSER	False	4,544.10	4,544.10		4,544.10					16/11/2022	3,964.95	Net yet registered	
<input checked="" type="checkbox"/>	001069	LAVONA WHESENHUNT	False	6,324.45	6,324.45		6,324.45					31/12/2022	6,914.16	Net yet registered	25,000.00
<input type="checkbox"/>	001081	PURA FEDORIK	False	13,487.76	13,487.76		13,487.76					15/12/2022	7,015.14	No email address	15,000.00
<input type="checkbox"/>	001107	CATHERINA FAINE	False	27,686.28	27,686.28		27,679.08		7.20			24/12/2022	19,009.98	No email address	
<input type="checkbox"/>	001217	PATRICIA HELBRUN	False	5,084.64	5,084.64		5,084.64					29/12/2022	3,025.44	No email address	5,000.00
<input type="checkbox"/>	001242	REBA QUILBACH	False	9,259.52	9,259.52		9,259.52					16/12/2022	10,886.04	No email address	10,000.00
<input type="checkbox"/>	001247	JANINE FROCKS	False	4,212.80	4,212.80		4,212.80					07/12/2022	3,076.76	No email address	5,000.00
<input type="checkbox"/>	001258	MORJAH ARKO	False	6,223.14	6,223.14		6,223.14					31/12/2022	7,391.34	No email address	3,000.00
<input type="checkbox"/>	001264	NAPOLEON ROBAINA	False	14,336.96	14,336.96		14,336.96					20/12/2022	5,571.72	No email address	2,000.00
<input type="checkbox"/>	001293	CHANCE CHEMAR	False	19,035.72	19,035.72		19,035.72					24/12/2022	16,715.16	No email address	
<input type="checkbox"/>	001302	CHRISTEL HILBRAND	False	11,924.44	11,924.44		11,924.44					23/12/2022	15,843.30	No email address	
<input type="checkbox"/>	001318	ALLENE STUMPF	False	80.34	80.34		80.34					25/05/2022		No email address	5,000.00
<input type="checkbox"/>	001325	RENITA MONIZ	False	25,334.10	25,334.10		25,334.10					04/01/2023	6,629.04	No email address	30,000.00
<input type="checkbox"/>	001328	JAYSON FALLSTICH	False	5,396.00	5,396.00		5,396.00					21/12/2022	6,979.50	No email address	10,000.00
<input type="checkbox"/>	001341	SINDY ESCHBAUGH	False	6,303.00	6,303.00		6,303.00					30/12/2022	6,088.28	No email address	
<input type="checkbox"/>	001380	KATTIE LOHMILLER	False	13,612.50	13,612.50		13,612.50					30/11/2022	11,245.10	No email address	5,000.00
<input type="checkbox"/>	004563	SORAYA FISCHBACH	False	86.97	86.97	86.97						09/01/2023	157.93	No email address	
<input type="checkbox"/>	004575	MARRET STORVIE	False	2,306.46	2,306.46	243.29	1,108.43	803.24				22/12/2022	774.03	No email address	
<input type="checkbox"/>	004581	KAROLZ ARLINGHAUS	False	10,993.08	10,993.08		6,070.36	6,814.72				27/10/2022	2,983.24	No email address	
<input type="checkbox"/>	004583	TONYA WESCHE	False	9,150.23	9,150.23	1,283.60	2,956.63					20/12/2022	2,402.06	No email address	
<input type="checkbox"/>	004587	HETTIE KORANDO	False	123.77	123.77		123.77					13/12/2022	35.95	No email address	
<input type="checkbox"/>	004593	DNA SANDOE	False	823.54	823.54	103.80	719.74					31/12/2022	1,602.25	No email address	
<input type="checkbox"/>	004603	VANNISSA DONATELLO	False	334.79	334.79	118.91	215.88					04/12/2022	201.70	No email address	
<input type="checkbox"/>	004602	MARITZA SELBO	False	265.41	265.41		265.41					06/12/2022	395.00	No email address	
<input type="checkbox"/>	004613	LIEBIE BOOTS	False	665.00	665.00		665.00					16/11/2020		No email address	

Check out our Quick Ref Guides & our YouTube Channel for more information.
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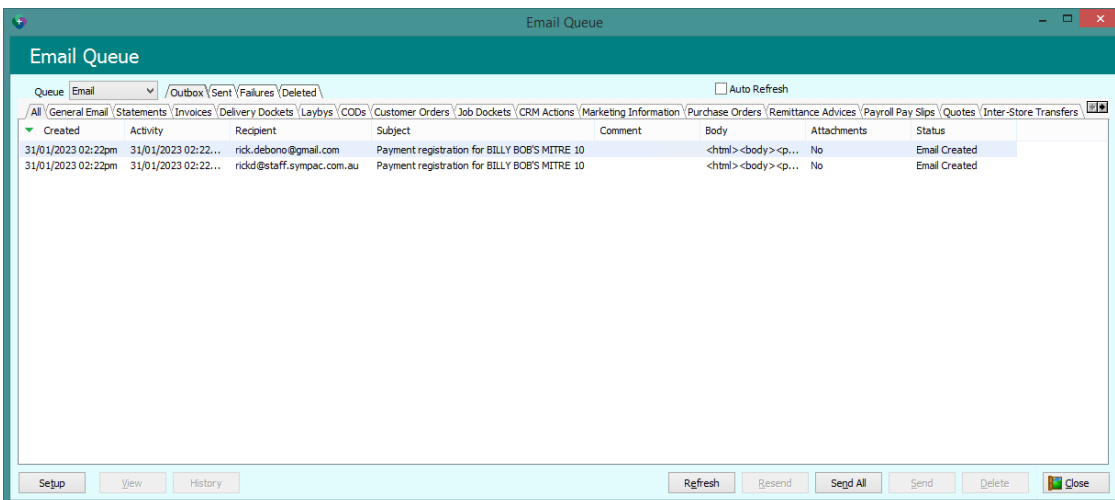
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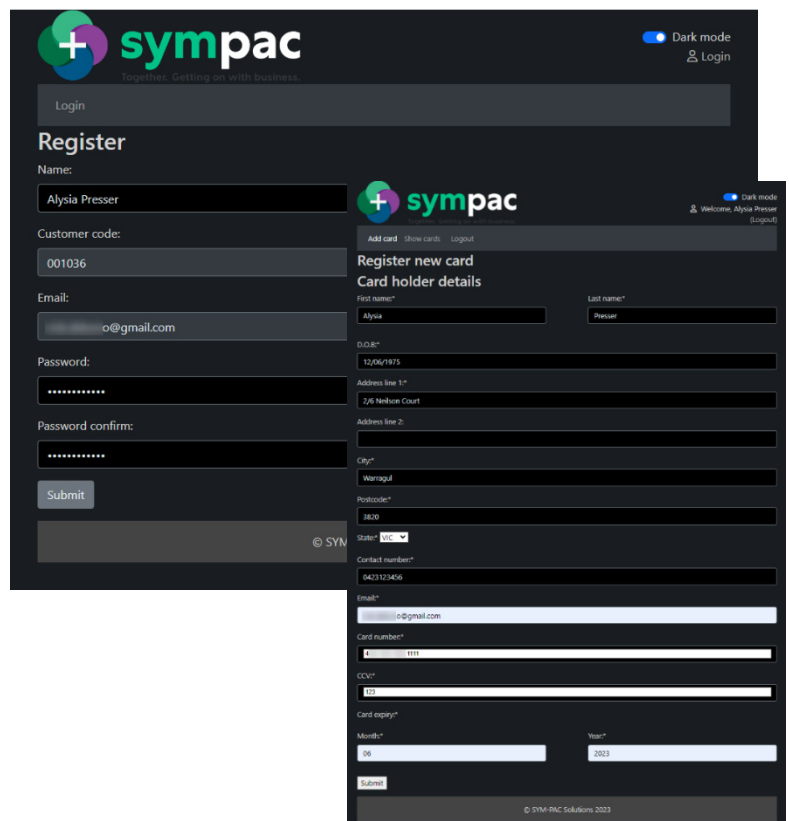
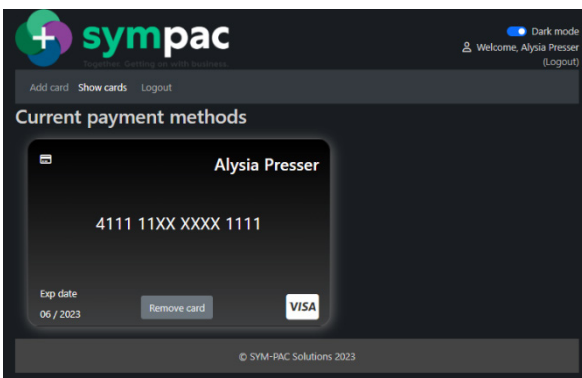
Emails are then created and sent!

An Email Queue will show the email that is created and the status details.



The email sent to the customer will contain a link for the customer so they can register online (the email also has the registration terms & conditions).

They then complete and the card is then registered for payments



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A refresh of the status on the Debtors Dashboard then shows that there is a card available, and you can process the payment (raw screenshot) and pay their monthly statement automatically for them now and going forward!

Debtors Dashboard

Sel	Account	Name	Stop Credit	Balance	Owing	Current	30 Days	60 Days	90+ Days	Unallocated	Forward Due	Last Receipt	Amount	Till Status	Credit Limit
<input checked="" type="checkbox"/>	001036	ALYSIA PRESSER	False	4,544.10	4,544.10		4,544.10					16/11/2022	3,964.95	Card available	
<input type="checkbox"/>	001069	LAVONA WHISENHUNT	False	6,324.45	6,324.45		6,324.45					31/12/2022	6,914.16	Not yet registered	25,000.00
<input type="checkbox"/>	001081	PURA FEDORKO	False	13,487.76	13,487.76		13,487.76					15/12/2022	7,015.14	No email address	15,000.00
<input type="checkbox"/>	001107	CATHERINA FAINE	False	27,686.28	27,686.28		27,679.08		7.20			24/12/2022	19,009.98	No email address	
<input type="checkbox"/>	001217	PATRICA HEILBRUN	False	5,084.64	5,084.64		5,084.64					29/12/2022	3,025.44	No email address	5,000.00
<input type="checkbox"/>	001227	RENA QUILIMACO	False	9,749.52	9,749.52		9,749.52					16/12/2022	10,886.04	No email address	10,000.00
<input type="checkbox"/>	001247	JANINE FRICKS	False	4,217.40	4,217.40		4,217.40					07/12/2022	3,070.76	No email address	5,000.00
<input type="checkbox"/>	001258	MORIAH ARKO	False	6,223.14	6,223.14		6,223.14					31/12/2022	7,391.34	No email address	3,000.00
<input type="checkbox"/>	001264	NAPOLEON ROBATINA	False	14,336.96	14,336.96		14,336.96					20/12/2022	5,571.72	No email address	2,000.00
<input type="checkbox"/>	001293	CHANCE CHIZMAR	False	19,035.72	19,035.72		19,035.72					24/12/2022	16,715.16	No email address	
<input type="checkbox"/>	001302	CHRISTEL HILLEBRANO	False	11,924.44	11,924.44		11,924.44					23/12/2022	15,843.30	No email address	
<input type="checkbox"/>	001318	ALLENE STUMPF	False	80.34	80.34		80.34					25/05/2022		No email address	5,000.00
<input type="checkbox"/>	001325	RENITA MONIZ	False	25,334.10	25,334.10		25,334.10					04/01/2023	6,629.04	No email address	30,000.00
<input type="checkbox"/>	001338	JAYSON FAULSTICH	False	5,346.00	5,346.00		5,346.00					21/12/2022	6,979.50	No email address	10,000.00
<input type="checkbox"/>	001341	SINDY ESCHBAUGH	False	6,303.00	6,303.00		6,303.00					30/12/2022	6,088.28	No email address	
<input type="checkbox"/>	001380	KATTIE LOHMILLER	False	13,612.50	13,612.50		13,612.50					30/11/2022	11,243.10	No email address	5,000.00
<input type="checkbox"/>	004565	SORAYA FISCHBACH	False	48.97	48.97	48.97						09/01/2023	157.93	No email address	
<input type="checkbox"/>	004575	MARGIT STENGELE	False	2,306.48	2,306.48	214.79	1,188.43	903.26				22/12/2022	774.23	No email address	
<input type="checkbox"/>	004581	KAROLE ARLINGHAUS	False	10,885.08	10,885.08		4,070.35	6,914.73				27/10/2022	2,083.24	No email address	
<input type="checkbox"/>	004582	TONYA WESCHE	False	9,150.23	9,150.23	1,293.60	7,856.63			-829.00		20/12/2022	2,402.06	No email address	
<input type="checkbox"/>	004587	HETTIE KORANDO	False	123.77	123.77		123.77					13/12/2022	35.95	No email address	
<input type="checkbox"/>	004593	ONA SANDOE	False	823.54	823.54	103.80	719.74					31/12/2022	1,602.25	No email address	
<input type="checkbox"/>	004603	VANNESSA DONATELLO	False	334.79	334.79	118.91	215.88					04/12/2022	201.70	No email address	
<input type="checkbox"/>	004609	MARITZA SELBO	False	265.41	265.41		265.41					06/12/2022	395.00	No email address	
<input type="checkbox"/>	004613	LIBBIE BOOTS	False	665.00	665.00		665.00					16/11/2020		No email address	

Functions: Select All, Put selected Debtors on Stop Credit, De-select All, Export to Excel

Till Payments: Refresh Till Status, Send Registration Emails, Process Account Payments, Process Selected

Debtors Dashboard

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<input type="checkbox"/>	001081	PURA FEDORKO	False	13,487.76	13,487.76		13,487.76					15/12/2022	7,015.14	No email address	15,000.00
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<input type="checkbox"/>	001318	ALLENE STUMPF	False	80.34	80.34		80.34					25/05/2022		No email address	5,000.00
<input type="checkbox"/>	001325	RENITA MONIZ	False	25,334.10	25,334.10		25,334.10					04/01/2023	6,629.04	No email address	30,000.00
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<input type="checkbox"/>	001380	KATTIE LOHMILLER	False	13,612.50	13,612.50		13,612.50					30/11/2022	11,243.10	No email address	5,000.00
<input type="checkbox"/>	004565	SORAYA FISCHBACH	False	48.97	48.97	48.97						09/01/2023	157.93	No email address	
<input type="checkbox"/>	004575	MARGIT STENGELE	False	2,306.48	2,306.48	214.79	1,188.43	903.26				22/12/2022	774.23	No email address	
<input type="checkbox"/>	004581	KAROLE ARLINGHAUS	False	10,885.08	10,885.08		4,070.35	6,914.73				27/10/2022	2,083.24	No email address	
<input type="checkbox"/>	004582	TONYA WESCHE	False	9,150.23	9,150.23	1,293.60	7,856.63			-829.00		20/12/2022	2,402.06	No email address	
<input type="checkbox"/>	004587	HETTIE KORANDO	False	123.77	123.77		123.77					13/12/2022	35.95	No email address	
<input type="checkbox"/>	004593	ONA SANDOE	False	823.54	823.54	103.80	719.74					31/12/2022	1,602.25	No email address	
<input type="checkbox"/>	004603	VANNESSA DONATELLO	False	334.79	334.79	118.91	215.88					04/12/2022	201.70	No email address	
<input type="checkbox"/>	004609	MARITZA SELBO	False	265.41	265.41		265.41					06/12/2022	395.00	No email address	
<input type="checkbox"/>	004613	LIBBIE BOOTS	False	665.00	665.00		665.00					16/11/2020		No email address	

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The payment once processed is then allocated to the invoices that made up the payment amount.

Debtors Transaction History Enquiry																	
For : 001036: Alysia Presser																	
Trans Ref.	Doc No	Date	Trn Type	Age	Fin Prd	Sls	Comments	Refer#	Cust Ord#	Trans. Balance	Layby/COD Balance	Original Amount	Disc Given	GST \$	Sales Ex GST	Gross Profit	Job No.
	13083412	31-01-23	REC	1	01/2023	099: SYM-PAC						-\$4,544.10					
13684091	13684091	20-12-22	INV	2	12/2022	067: JOANNE	DD6390,					\$3,029.40		\$275.40	\$2,754.00	\$1,565.72	
13676427	13676427	05-12-22	INV	2	12/2022	067: JOANNE	DD6370,					\$1,514.70		\$137.70	\$1,377.00	\$841.06	
	13082469	16-11-22	REC	3	11/2022	011: STEWART						-\$3,964.95					
13648174	13648174	11-10-22	INV	4	10/2022	067: JOANNE	DD6268,					\$2,673.00		\$243.00	\$2,430.00	\$1,466.12	
13640794	13640794	26-09-22	INV	5	09/2022	067: JOANNE	DD6150,					\$1,291.95		\$117.45	\$1,174.50	\$692.56	
	13081419	13-09-22	REC	5	09/2022	011: STEWART						-\$2,448.77					
13621252	13621252	15-08-22	INV	6	08/2022	067: JOANNE	DD6106,					\$2,448.77		\$222.62	\$2,226.15	\$1,392.09	
	13080580	26-07-22	REC	7	07/2022	011: STEWART						-\$2,584.44					

F2 Reprint Document	F3 Reprint Statement	F4 Scanned Cust Order	F5 Alter Trans	F6 Allocations	F7 Doc Details	F8 Filter	F9 Doc Notes	F10 Layby/COD Details
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Details	Allocated to	Alloc Date	Inv Date	Amount	Branch	Age	Balance	Type	Comments
Line details	13676427	31/01/2023	05/12/2022	1514.70	001	02	0.00	INV	
	13684091	31/01/2023	20/12/2022	3029.40	001	02	0.00	INV	

Receipt

Allocations ▶

7/0 Comme Comments Ctrl-C to copy to clip

Those Customers (Debtors) who haven't or don't wish to yet enroll can also be easily sent a link that will allow them to pay their account balance online instead!